

Terms and Conditions

JFS Rekenaars CC 2003/086491/23

JOBCARD / REPAIRS QUOTATION / QUOTATION

Repaired items are to be collected within **14 business days** after completion, thereafter a storage fee may be charged. Storage of **R2 will be charged per day**.

Only work specified on the job card will be guaranteed. (**Software Excluded**)

The full outstanding amount will be payable on collection or delivery. **No item will be released unless the full amount has been paid by the consumer.**

Item not collected within **90 business days**, after completion, will be sold.

By signing/agreeing to the job card/repairs quotation, the customer confirms and accepts work to be done and to pay the amount quoted.

The Company will be deemed authorized to replace parts and material as maybe necessary without **quote up to R400**.

Please make a back-up of all data on computers etc. JFS REKENAARS CC will not be held responsible for loss of data during repairs, maintenance or remote support.

While **JFS REKENAARS CC** do the repairs, and **any additional defects are found**, **JFS REKENAARS CC** shall advise the consumer thereof. If the consumer declines the repairs, no repairs shall be made. If the **consumer authorizes the repairs**, **JFS REKENAARS CC will provide an estimate of the cost.**

If the owner should require the old parts to be returned after completion of repair or service, we could return the components or also dispose the used parts at the owner's request.

Quotes subject to stock availability. **Prices and specifications are subject to change without prior notification.** Errors and omissions excluded Rand/Dollar Exchange rate may influence the quotes.

All Special Orders must be paid by acceptance of quote.

NEW AND REPAIRED ITEMS

I, the customer or authorized representative **acknowledge** that the **goods received are in good order** and I am **fully satisfied** with the **manner** in which **the goods were delivered**, including the

inspection by myself, therefore I **fully agree** that the **goods satisfy** the **requirements** of my order as placed.

I, the customer or authorized representative will not claim a refund or remedy and I accept full responsibility should the goods be **damaged due to misuse, abuse or gross negligence** on my part.

The customer also accepts that these foregoing factors will vitiate my warrantee and/or guarantee.

The customer however **accept, that should the goods have a defect, failure or hazard**, they will **immediately inform** the **supplier** and promptly **claim their refund / remedy / repairs within 7 working days**.

Pertaining to the fact that the **supplier has provided warnings and safety instructions in advance**, the customer or authorized representative accepts that when **handling** the goods, they must **comply with** these **instructions**.

The **Warranty** Period to **repair/replace** any **defective** or damaged goods is **12 Months**. This **does not apply** to **ordinary wear and tear**. (**SOFTWARE EXCLUDED from any Warranty**)

GENERAL

All Repairs and Services to be done in workshop. NO repairs allowed at the front desk.

ONLY Technicians and employees of JFS Rekenaars allowed in workshop.

It is the **customer or authorized representative's responsibility to supply the correct cartridge number** with purchase.

No opened cartridges will be credited or exchanged on return.

A **"Quote Rejection fee" of R80.00** will be charged on all reparation quotations rejected.

Because of Power Surges, High & Low voltage, etc. There is **NO guarantee on any Power Supply Units**.

NO CHEQUES ACCEPTED.

All Items stored at **own risk**.